North Carolina Cyber Academy

Technology Acceptable Use Guidelines
2021 - 2022

Welcome to NCCA! We are excited to serve you and are looking forward to the coming school year. We wanted to go over a few things now that you are enrolled and have received the school provided laptop.

Getting Started and Logging In

You will want to login to Edgenuity if you have not yet done so. You can access the login page at https://sislogin.edgenuity.com/.You should have received an email with your student's username and password. Parent, caretaker, and learning coach credentials will be arriving mid-August.

Tech Support

If you experience any issues with your new technology, or have any questions, please contact Tech Support at 888-846-2998, Option 2.

Laptop Guidelines

The laptops are property of NCCA, and as such, should be treated with care. If there is any damage or issue with the laptop, please contact Tech Support immediately, or you may be billed for damages. The laptops are for NCCA school use only. You are not to install games or use it for personal use outside of school. Keep important files backed up, as if the laptop is damaged, Tech Support may not be able to retrieve any or all lost information. Please alert Tech Support within 2 school days if your student is experiencing technology issues (including power outages) that are impeding his/her participation in school.

Technology Responsibility

All learners, parents, legal guardians, learning coaches and employees are expected to be familiar with and follow the expectations and requirements of the NCCA Acceptable Use Policy. The purpose of this policy is to ensure that individuals are aware of their responsibilities regarding the internet, related technology, and equipment. This policy helps ensure the safety and privacy of current and former learners, parents, and employees. This policy applies to all users and outlines the basic rules and requirements with which all users are required to comply when using technology. The users, as well as the parents or legal guardians of minor users, will be responsible for compliance with this policy and for contacting NCCA Technical Support at 888-846-2998, Option 2.

Definition of the Term: User

In the case of the Acceptable Use Policy, users refer to parents, legal guardians, students/learners, learning coaches, and staff who use NCCA's educational management software, school-issued technology, and software.

Acknowledgment

By signing this document, the caretaker, the designated learning coach (person other than parent or legal guardian working with the student), and the noncustodial parent acknowledge that they have read, understood, and agree to abide by this policy. The caretaker and/or designated learning coach agree to be fully responsible for explaining this policy to the learner, ensuring that the learner understands his or her obligations under this policy, and abides by it. When the user is not a minor, the user agrees that he or she understands the obligations of this policy and agrees to be fully responsible for abiding by this policy.

Penalties for Improper Use

Any violation of this Acceptable Use Policy may result in warnings, usage restrictions including termination of access privileges to NCCA's learning management software or programs, the loss of a computer provided to the user by NCCA, as well as other disciplinary actions or legal proceedings.